

INTERNATIONAL SHORT-HAUL RULES

	Current			New		Change
Fare Brand and Fare Class	Go M,U	Go Plus T,Q,V,N,E	Getaway T,Q,V,N,E	Getaway U,M,S,T	Elevate Q,V,N,E,L	Yes
Baggage	Not Included	1 x 23kg	1 x 23kg	1 x 23kg	1 x 23kg	No
Catering	Tea/Coffee/Water (Food for Purchase)	Tea/Coffee/Water (Food for Purchase)	Complimentary snack and drink	Complimentary snack and drink	Complimentary snack and drink	Yes
Flight changes	\$150 Fee + FD*	\$80 fee + FD*	\$80 fee + FD*	POS AU: AUD 100+ FD* POS NZ: NZD 100+ FD*	POS AU: > 30 days to departure: no fee + FD* < 30 days to departure: AUD 80 + FD* POS NZ: > 30 days to departure: no fee + FD* < 30 days to departure: NZD 80 + FD*	Yes
Refund Eligibility	No	Yes (\$80 fee)	Yes (\$80 fee)	Non Refundable	POS AU: Refundable AUD 150 cancellation fee POS NZ: Refundable NZD 150 cancellation fee	Yes
Name Changes	Not permitted	Not permitted	Not permitted	Not permitted	Not permitted	No
Fare Brand and Fare Class	Freedom L,K,H,B,Y			Freedom K,H,B,Y		Yes
Refund Eligibility	Yes (\$0 fee)			Yes (\$0 fee) Permitted prior to schedule departure time		No
Refund Eligibility	Yes (\$0 fee)			Yes (\$0 fee) Permitted prior to schedule departure time		No
Fare Brand and Fare Class	Business Saver I,D	Business C,J		Business Saver I,D	Business C,J	Yes
Flight changes	Yes (\$120 fee) +FD	\$0 fee + FD		POS AU: > 30 days to departure: no fee + FD* < 30 days to departure: AUD 120 + FD* POS NZ: > 30 days to departure: no fee + FD* < 30 days to departure: NZD 120 + FD*	Yes (\$0 fee) Permitted prior to schedule departure time	Yes
Refund Eligibility	Non Refundable	FOC		POS AU: Refundable AUD 200 cancellation fee POS NZ: Refundable NZD 200 cancellation fee	Yes (\$0 fee) Permitted prior to schedule departure time	Yes
Name Changes	Not Permitted	Not Permitted		Not Permitted	Not Permitted	No

*FD- Fare difference

TRANS-TASMAN RULES



Fare Brand and Fare Class	Current		
	Go M,U	Go Plus T,Q,V,N,E	Getaway T,Q,V,N,E
Baggage	Not Included	1 x 23kg	1 x 23kg
Catering	Tea/Coffee/Water (Food for Purchase)	Tea/Coffee/Water (Food for Purchase)	Complimentary snack and drink
Flight changes	\$100 Fee + FD*	\$100 Fee + FD*	\$100 Fee + FD*
Refund Eligibility	Non Refundable	Non Refundable	Non Refundable
Name Changes	Not permitted	Not permitted	Not permitted

Fare Brand and Fare Class	New		Change
	Getaway U,M,S,T	Elevate Q,V,N,E,L	
Baggage	1 x 23kg	1 x 23kg	No
Catering	Complimentary snack and drink	Complimentary snack and drink	Yes
Flight changes	POS AU: AUD 100+ FD* POS NZ: NZD 100+ FD*	POS AU: > 30 days to departure: no fee + FD* < 30 days to departure: AUD 80 + FD* POS NZ: > 30 days to departure: no fee + FD* < 30 days to departure: NZD 80 + FD*	Yes
Refund Eligibility	Non Refundable	POS AU: Refundable AUD 150 cancellation fee POS NZ: Refundable NZD 150 cancellation fee	Yes
Name Changes	Not permitted	Not permitted	No

Fare Brand and Fare Class	Freedom L,K,H,B,Y
Flight changes	Yes (\$0 fee)
Refund Eligibility	Yes (\$0 fee)
Name Changes	Not permitted

Fare Brand and Fare Class	Freedom K,H,B,Y	Change
Flight changes	Yes (\$0 fee) Permitted prior to schedule departure time	No
Refund Eligibility	Yes (\$0 fee) Permitted prior to schedule departure time	No
Name Changes	Not permitted	No

Fare Brand and Fare Class	Business Saver I,D	Business C,J
Flight changes	Yes (\$100 fee)	Yes (\$0 fee) + FD
Refund Eligibility	Non Refundable	FOC
Name Changes	Not Permitted	Not Permitted

Fare Brand and Fare Class	Business Saver I,D	Business C,J	Change
Flight changes	POS AU: > 30 days to departure: no fee + FD* < 30 days to departure: AUD 120 + FD* POS NZ: > 30 days to departure: no fee + FD* < 30 days to departure: NZD 120 + FD*	Yes (\$0 fee) Permitted prior to schedule departure time	Yes
Refund Eligibility	POS AU: Refundable AUD 200 cancellation fee POS NZ: Refundable NZD 200 cancellation fee	Yes (\$0 fee) Permitted prior to schedule departure time	Yes
Name Changes	Not Permitted	Not Permitted	No

*FD- Fare difference